

Est. 2015

FLAMING *Indulgence*

FLAMING INDULGENCE WOOD FIRED PIZZA

BOOKING CONFIRMATION - TERMS & CONDITIONS

Flaming Indulgence Wood Fired Pizza Kitchen is fully insured and a member of NCASS (catering association). Our street traders license is with South Ayrshire Council. We are fully compliant with these regulators.

Booking a private event, we (Flaming Indulgence) are agreeing to provide a professional and friendly catering service to enhance your event. We require flat level ground, preferably hard standing, power if possible (fridges, lighting and dough roller). If no power is available, we have a small suitcase generator. We will honour to respect your property and guests and in return our staff and vehicle will be equally respected. There is a height restriction due to our chimney, so suitable access is required. Low bridges and branches are an issue. The vehicle is 6 meters in length and please allow 3 meters height.

A non-refundable deposit of £250.00 confirms our commitment to your date of your event. Full payment is required one month before your event. Should any additional cost occur (last minute increase in orders or we stay on so staff hours are increased) this should be settled in cash on day of the event before we leave the premises.

In the event of cancellation, the full payment (minus the £250.00 deposit) made by you (customer if paid before one month) will be returned. If cancellation less than one month before your event only special circumstances (at our discretion) will the full payment be returned. Payments can be paid via bank transfer or cash.

If in the unlikely event Flaming Indulgence has to cancel (injury) we will refund the full payment and do our utmost to find another caterer or experienced pizza producer so your event can go ahead.

Flaming Indulgence and any additional staff accept no liability under any claim whatsoever arising (be it negligence or otherwise) for any loss over the future of our existing Public Liability insurance. A copy of our insurance is available on request.